tixCraft Ticket Refunds Application Form【Joe Wong Asia Live in Taipei】

date of application： _____/____/___

Refunds Policy:

1. Refund period: 2019/08/28 to 2019/09/18. (The date of receipt of the refund is based on the date of delivery of the mail to the company.)
2. If the tickets have been picked up

   Please have one copy of your passbook (valid domestic account in Taiwan only) and the completed application form with your original tickets sent by registered mail to: tixCraft Customer Service Department 10F, No.270, Sec. 3, Nanjing E. Rd., Songshan Dist., Taipei City 10551, Taiwan. The copy of your passbook must show bank's name and branch, account holder's name and account number clearly. If pay by credit card, the full amount of the ticket will be refunded to the original credit card, and the postage of NT$30 will be remitted to the designated account. If pay by ATM Money Transfer, the full amount of the ticket + postage of NT$30 will be remitted to the designated account.
3. If the tickets have not been picked up yet

   Please have one copy of your passbook (valid domestic account in Taiwan only) and the completed application form faxed to 02-8772-9853. The copy of your passbook must show bank's name and branch, account holder's name and account number clearly. If pay by credit card, the full amount of the ticket will be refunded to the original credit card. If pay by ATM Money Transfer, the full amount of the ticket will be remitted to the designated account.
4. Please check your order at "Order History" at tixCraft website after 5 working days. Your order status should be "Refund due to non-personal issues". If your order status does not change, please contact us immediately by phone or email for confirmation. It may take up to 20 working days (start from the date when the application is received) to complete the refund process by tixCraft.

Ticket Details:

Event Name：**Joe Wong Asia Live in Taipei**

Order No. ：_____ Seat Information (section.row,seat)：_____

Ticket Collection：☐ Not yet Refund Quantity:

☐ Done (Must Return Original Tickets) _____

Applicant Details：(Please cross one blank only)

☐ I am the original Subscriber.

☐ I am NOT the original Subscriber. Subscriber_____(signature) hereby authorizes me to act as his agent to apply the refunds and acknowledges understanding of all terms and conditions and privacy policy.

Applicant: _____ (signature) Telephone:_____

Address:_____

Payment Details：(How did you pay?)

☐ Credit card. All refunds will be credited to the original credit card only.

☐ Cash (via ibon/ ATM Transfer) All refunds will be credited to the Applicant's account only.

Name of Bank	Bank Code (7 digits)	Account Number
Bank Branch		

NOTICE!! 【Account registered in Taiwan only】

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