

tixCraft Ticket Refunds Application Form 【ONE OK ROCK】

Date of application : ____/____/____

Refunds Policy:

1. Refund period: **From now to 2021/01/20.** (The date of receipt of the refund is based on the date of delivery of the mail to the company.)
2. If the tickets have been picked up
Please have one copy of your passbook (valid domestic account in Taiwan only) and the completed application form with your original tickets sent by registered mail to: tixCraft Customer Service Department 10F, No.270, Sec. 3, Nanjing E. Rd., Songshan Dist., Taipei City 10551, Taiwan. The copy of your passbook must show bank's name and branch, account holder's name and account number clearly. If pay by credit card, the full amount of the ticket will be refunded to the original credit card, the postage of NT\$28 and the ibon service fee of NT\$30 will be remitted to the designated account. If pay by ATM Money Transfer, the full amount of the ticket, the postage of NT\$28 and the ibon service fee of NT\$30 will be remitted to the designated account.
3. If the tickets have not been picked up yet
If pay by credit card, do not need to fill the ticket refund application form, the full amount of the ticket will be refunded to the original credit card. If pay by ATM Money Transfer, please have one copy of your passbook (valid domestic account in Taiwan only) and the completed application form faxed to 02-8772-9853. The copy of your passbook must show bank's name and branch, account holder's name and account number clearly. The full amount of the ticket will be remitted to the designated account.
4. Please check your order at "Order History" at tixCraft website after 20 working days. Your order status should be "Refund due to non-personal issues". If your order status does not change, please contact us immediately by phone or email for confirmation. It may take up to 40 working days (start from the date when the application is received) to complete the refund process by tixCraft.

Ticket Details:

Event Name : **ONE OK ROCK EYE OF THE STORM ASIA TOUR 2020 IN TAIWAN**

Order No. : _____ Seat Information (GA/section.row,seat) : _____

Ticket Collection : Not yet

Refund Quantity: _____

Done (Must Return Original Tickets) _____

Applicant Details : (Please cross one blank only)

I am the original Subscriber.

I am NOT the original Subscriber. Subscriber _____ (signature) hereby authorizes me to act as his agent to apply the refunds and acknowledges understanding of all terms and conditions and privacy policy.

Applicant: _____ (signature) Telephone: _____

Address: _____

Payment Details : (How did you pay?)

Credit card. All refunds will be credited to the original credit card only. If you have picked up the tickets, please attach the following account information in order to refund the postage of NT\$28 and the ibon service fee of NT\$30. If no information is attached, defined as abandonment of these fees, and no further notice will be given.

Cash (via ibon/ ATM Transfer) All refunds will be credited to the Applicant's account only.

Name of Bank		Bank Code (7 digits)							Account Number
Bank	Branch								

NOTICE!! 【Account registered in Taiwan only】

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