

退票需知：

1. 退票期限：**即日起至 2020/3/27 止。**(退票截止收件日以郵件「送達」本公司日期為準。) **限 3 月 9 日前購票者。**
 締め切り：**2020/3/27 まで、申込書が必ず拓元チケットにて届きます。**
2. 退票方式(依據取票與否)
已取票者：請填寫退票申請表並附上票券正本、存摺封面影本(包含銀行名、分行名、戶名、帳號，帳戶以台灣本地銀行為限)。請以掛號寄回「105403 台北市松山區南京東路三段 270 號 10 樓 拓元售票系統 客服組 收」。請勿親送，收件地址現場無法受理(為避免爭議，必須透過第三方郵寄系統配送並簽收)。收件時間為週一至週五 10:00-18:00，適逢國定假日暫停服務。購票時以信用卡付款者，票款全額將退刷至原購票之信用卡。購票時以 **ibon** 付款者，票款全額將匯款至購票者指定帳戶。
未取票者：請填寫退票申請表傳真至 02-8772-9853，若需確認傳真是否成功請洽拓元客服。以信用卡付款者，票款全額將退刷至原購票之信用卡。
3. 申請退票 5 個工作天後，請於訂單查詢確認訂單，訂單狀態將改為『主辦因素退票』，訂單狀態若無變動請務必來電或來信確認拓元是否有收到退票申請，退款作業時間約 20 個工作天(收到退票申請且資料完整起計算)，刷卡退款時間將依發卡行之作業時間為準。

節目名稱：無限開關 SUKIMASWITCH TOUR 2019-2020 POPMAN'S CARNIVAL vol.2 in Taipei

訂單編號/予約番号：

退票之區域及座位/席のエリア、列、番号：

- 尚未取票，共退_____張票。チケット引き取りません。何枚キャンセルしたいです。
 已完成取票，並隨信附上票券共計_____張。チケット引き取りました。郵送で何枚返品しました。

申請人資料：(下方打勾並填寫完整資料)

- 申請人為原購票會員 (會員本人申込の場合)，會員姓名/ご名前：_____ (正楷親筆簽名/會員サイン)
 會員電話/電話番号：_____ 會員地址/ご住所：()
- 申請人非原購票會員 (非會員本人申込の場合)，經由原購票會員_____ (正楷親筆簽名/會員サイン) 同意辦理退票，且願遵循購票時之付款方式辦理後續退款作業。日後若有退款爭議一切法律責任，亦由申請人(本)人自行負責。
 申請人姓名/申込者ご名前：_____ (正楷親筆簽名/申込者サイン)，申請人聯絡電話/申込者の電話番号：_____ 申請人地址/申込者のご住所：()

退款資料：(下方打勾)

- 購票時以刷卡購票者，退款以原卡刷退，退回至購票時所使用之信用卡帳戶，恕無法退回其他存摺帳戶。
 (クレジットカードで支払いの方は、カードより返金します)
- 購票時以 **ibon** 付款者，請提供下方退款帳戶資料 (現金で支払いの方は、振り込みでしか返金しません)：

銀行別		銀行代號(七碼)				電匯帳號/口座番号	
銀行	分行/支店						

注意：

■ 退款帳戶須為申請人帳戶、帳戶以台灣本地銀行為限

■ 申込者の台湾での金融機関口座のみ

存摺影本黏貼處/通帳コピーを貼り付け

tixCraft Ticket Refund Application Form

date of application : ____/____/____

Refund Policy:

1. Refund period: 2020/3/9 to 2020/3/27. (The date of receipt of the refund is based on the date of delivery of the mail to the company.) The applicant hereby acknowledges that the refund fee and deadline adhere to the refund policy of each event.

2-1. An Applicant, who has not picked up their tickets yet, has to complete the ticket refund application form and fax it to the customer center first. If you need to confirm that your fax has been received or not, you can contact the customer centre. **In the instance of the policy stating that applicants should return the ORIGINAL TICKETS, an applicant who only faxed their documents would be regarded as not fulfilling the process and no further notices will be given.**

2-2. An applicant, who has already picked up the tickets, has to complete the ticket refund application form and deliver it, with the **ORIGINAL TICKETS ATTACHED**, to the customer center. Any delivery without proof of receipt will **NOT** be accepted.

3. All applications have to be finalized within business hours before the end of the refundable deadline. The applications that pass beyond the deadline will not be processed and the customer center will contact the applicant in order to return the application document. If the applicant cannot be connected to or denies to retrieve the document, tixCraft would not be responsible for keeping it or any loss.

4. When the application has been finalized, the order status will be modified to "Refunds for personal reasons" after 5 workdays, to show that the application was successful. If this does not happen, then the same applicant has to contact the customer center to track the status of the application. The applicant can check the order status via the Order History tab by him/herself.

5. Refunds will be processed in about 20 workdays from the successful application date; however the timeframe for credit cards is based on the Credit Card issuing bank's timeframe.

6. tixCraft Customer Center Business hours: Mon.-Fri. 10:00~18:00 (excluding holidays) tel +886-2-8772-9835 /Fax +886-2-8772-9853 /Add 105403 10F, No.270, Sec. 3, Nanjing E. Rd., Songshan Dist., Taipei City 105, Taiwan (R.O.C.)

Ticket Details: (Only for those customers who has purchased tickets before March 9,2020.)

Event Name : 無限開關 **SUKIMASWITCH TOUR 2019-2020 POPMAN'S CARNIVAL vol.2 in Taipei**

Order No. : _____ Seat Information (GA/section.row,seat) : _____

Ticket Collection : Not yet collected Refund Quantity: _____
 Collected (Must Return Original Tickets)

Applicant Details : (Please cross one blank only)

 I am the original Subscriber.

Applicant: _____ (signature) Telephone: _____

 I am NOT the original Subscriber. Subscriber _____ (signature), hereby authorizes me to act as his/her agent to apply for the refund and acknowledges understanding of the privacy policy and all terms and conditions.

Applicant: _____ (signature) Telephone: _____

Payment Details : (How did you pay?)

 Credit card. All refunds will be credited to the original credit card only. Cash (via ibon/ ATM Transfer) All refunds will be credited to the Applicant's account only.

Name of Bank		Bank Code (7 digits)							Account Number
Bank	Branch								

NOTICE!! 【Accounts registered in Taiwan only】

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