

1: Click “Sign In” from the main page

EN

Q&A | Golden Horse



Events

My Tickets

Search by Event



 Sign In

Home / Events

All

What's On

New Onsales



Judicial Film Festival X TGHFF
(Taichung, Kaohsiung)



TGHFF (GUEST & INDUSTRY & PRESS)



Taipei Golden Horse Film Festival

NOTE :

1. Please read and agree to all the terms and conditions before placing the order. Purchasing or refunding is treated as fully agreeing to all the rules.
2. Please avoid logging in the same account with multiple windows or devices.

2: “Sign in” your Golden Horse account

[Online Ticketing](#)[Virtual Cinema](#)[News](#)[Events](#)[Highlights](#)[Sponsorship](#)[About Us](#)[Industry | Press](#)[Sign In | Sign Up](#)[中文](#)

TAIPEI GOLDEN HORSE
FILM FESTIVAL

[AWARDS](#)[FILM FESTIVAL](#)[FPP](#)[ACADEMY](#)

[Home](#) > [Sign In](#)

For Hotmail and Yahoo Mail account users, please kindly note that the notification emails from TGHFF website may be blocked or automatically sent to spam/junk folders by the email servers.

[Sign in](#)[Forget Password](#)

3: Read and click “**Agree**” the terms and regulations



TAIPEI GOLDEN HORSE
FILM FESTIVAL



tixCraft will collect the following information:
your email address, full name, gender, address and
contact number as registered in Taipei Golden Horse Film
Festival official website.

Clicking on AGREE confirms your approval that tixCraft and Taipei
Golden Horse Film Festival individually follow its own terms of
service and privacy policy. Please use your personal information
carefully. You may cancel this authorization in "My Account>
General> Member Data", but the information on tixCraft will remain
since it will be inaccessible by/from Taipei Golden Horse Film
Festival.

Cancel

Agree

4: Complete member information, click “Confirm”

-- Your member's data will be used as shipping information. Please make sure that your name, contact phone number, and address are correct in order to receive tickets or products successfully.
-- Please fill in correct information in order to protect your privilege of shopping.
-- Notice: All required fields must be filled before ordering.

[Member basic info]

ID number *

Full name *
-- Used as your shipping addressee's name automatically. Please fill in correct information to avoid failure delivery.

Gender * ☐ Male ☒ Female

Birthday *

[Member contact and recipient info]

Mobile phone *
-- Used as your addressee's contact phone number automatically. Please fill in correct information to avoid failure delivery.
-- Please fill in your phone number (with country and area codes for completeness).

Alternate phone

Shipping address *

Please sele

Please select your di

-- Used as your shipping address automatically. Please fill in correct information to avoid failure delivery.
-- To fill in a domestic address, please use the drop-down menus. The zipcode will be chosen automatically.
-- To fill in an overseas address, please choose 'Overseas' from the drop-down menus. Then input your address after '999OverseasAddress'. Any non-domestic address will be considered as picking up tickets at the event venue when handling shipping tickets. (Ex. 999OverseasAddress 1600 Pennsylvania Ave NW, Washington, DC 20500)

Email *
-- Please avoid using free email addresses such as Yahoo!, PChome, Sina, etc.

Subscribing e-papers ☒ You will receive emails of newest products/events/discount information occasionally.

Policies & Terms ☐ Check to indicate that your have read and agreed on our [Policies of privacy and terms and conditions of the Membership.](#)


Confirm

Read and agree the **Privacy Policy/Terms of Use** of the Membership before click confirm.

5: Select a event

EN

Q&A | Golden Horse [金馬] XXX

 台北金馬影展
線上購票

Events

My Tickets

Search by Event

Q


My Account

Home / Events


All

What's On


New Onsales



Judicial Film Festival X TGHFF
(Taichung, Kaohsiung)



TGHFF (GUEST & INDUSTRY & PRESS)



Taipei Golden Horse Film Festival

6: Click “Buy Tickets”

EN

Q&A | Golden Horse [金馬]



台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account

Home / Events / Taipei Golden Horse Film Festival



Taipei Golden Horse Film Festival

Buy Tickets



7: Choose preferred screening then click “Find tickets”

Home / Events / Taipei Golden Horse Film Festival



Taipei Golden Horse Film Festival

Buy Tickets

Event Date & Time	Event Name	Venue	Status
			<div>Find tickets</div>

8: Choose “**Best Available**” or “**Pick Your Own**” then click “**不分區**” or a “**Cinema**” to next step

✓

Seat SelectionTicket Qty.Order SummaryPaymentConfirmation

Taipei Golden Horse Film Festival

銀 SCREEN 幕

ASB
1 2 3 4 5 6 7 8 9 10
DSB
1 2 3 4 5 6 7 8 9 10
CSB
1 2 3 4 5 6 7 8 9 10
OSB
1 2 3 4 5 6 7 8 9 10

11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22

ASB
23 24 25 26 27 28 29 30 31 32
DSB
23 24 25 26 27 28 29 30 31 32
CSB
23 24 25 26 27 28 29 30 31 32
OSB
23 24 25 26 27 28 29 30 31 32

11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22

ASB
23 24 25 26 27 28 29 30 31 32
DSB
23 24 25 26 27 28 29 30 31 32
CSB
23 24 25 26 27 28 29 30 31 32
OSB
23 24 25 26 27 28 29 30 31 32

11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22
11 12 13 14 15 16 17 18 19 20 21 22

ASB
23 24 25 26 27 28 29 30 31 32
DSB
23 24 25 26 27 28 29 30 31 32
CSB
23 24 25 26 27 28 29 30 31 32
OSB
23 24 25 26 27 28 29 30 31 32

1

Best Available

Pick Your Own

2

Choose Your Section

不分區 Available

Choose Your Section

Cinema Available

Cinema Available

MUVIE CINEMAS TITAN tixcraft



8-A: Best Available

Choose Ticket Type/price & Quantity

Read and agree the regulations

Taipei Golden Horse Film Festival

The section that you have selected is **不分區** | You can choose up to 8 tickets.

Ticket Info	Quantity	Ticket Notes
Advance Ticket	1 0 	
Concession	0 	限65歲以上、身心障礙與乙名陪同者購買，入場未出示證件者須補差價。 For the elderly over 65 or the disabled. Anyone unable to present proof of eligibility are required to pay regular price.

2 ☐ I hereby acknowledge that I have read and agreed to all the [Terms of Use](#) and the rules and regulations of this event, and authorized tixCraft to collect, process, utilize and internationally transmit my personal data in accordance with the terms of use and within the scope of specific purposes set forth therein.

3 **Submit**

8-B-1: Pick Your Own

Pick a seat then click “**Confirm Seats**”

↑ Seats Orientation ↑

不分區

Icon Legend ☐ Available ☒ Sold ☒ Seats selected

Close

Reset

Confirm Seats 2

A 排 5 號	A 排 6 號	A 排 7 號	A 排 8 號	A 排 9 號	A 排 10 號	A 排 11 號	A 排 12 號	A 排 13 號	A 排 14 號	1 A 排 15 號	A 排 16 號	A 排 17 號	A 排 18 號	A 排 19 號	A 排 20 號	A 排 21 號	A 排 22 號	A 排 23 號	A 排 24 號	A 排 25 號	A 排 26 號	A 排 27 號	A 排 28 號
B 排 5 號	B 排 6 號	B 排 7 號	B 排 8 號	B 排 9 號	B 排 10 號	B 排 11 號	B 排 12 號	B 排 13 號	B 排 14 號	B 排 15 號	B 排 16 號	B 排 17 號	B 排 18 號	B 排 19 號	B 排 20 號	B 排 21 號	B 排 22 號	B 排 23 號	B 排 24 號	B 排 25 號	B 排 26 號	B 排 27 號	B 排 28 號
C 排 5 號	C 排 6 號	C 排 7 號	C 排 8 號	C 排 9 號	C 排 10 號	C 排 11 號	C 排 12 號	C 排 13 號	C 排 14 號	C 排 15 號	C 排 16 號	C 排 17 號	C 排 18 號	C 排 19 號	C 排 20 號	C 排 21 號	C 排 22 號	C 排 23 號	C 排 24 號	C 排 25 號	C 排 26 號	C 排 27 號	C 排 28 號
D 排 5 號	D 排 6 號	D 排 7 號	D 排 8 號	D 排 9 號	D 排 10 號	D 排 11 號	D 排 12 號	D 排 13 號	D 排 14 號	D 排 15 號	D 排 16 號	D 排 17 號	D 排 18 號	D 排 19 號	D 排 20 號	D 排 21 號	D 排 22 號	D 排 23 號	D 排 24 號	D 排 25 號	D 排 26 號	D 排 27 號	D 排 28 號

8-B-2: Pick Your Own

Choose Ticket Type/price & Quantity
Read and agree the regulations

Taipei Golden Horse Film Festival



The section that you have selected is **不分區** | You can choose up to 1 tickets.

Ticket Info	Quantity	Ticket Notes
Advance Ticket	1	
Concession	0	限65歲以上、身心障礙與乙名陪同者購買，入場未出示證件者須補差價。 For the elderly over 65 or the disabled. Anyone unable to present proof of eligibility are required to pay regular price.

☐ I hereby acknowledge that I have read and agreed to all the [Terms of Use](#) and the rules and regulations of this event, and authorized tixCraft to collect, process, utilize and internationally transmit my personal data in accordance with the terms of use and within the scope of specific purposes set forth therein.

3

Submit

9: Choose Payment method, Delivery Method, and confirm orders then click “Checkout” or “Continue Ordering”

Please fill out all the details below and submit your order within 06:57.

Contact Details

Full Name XXX
Email xxx@gmail.com
Mobile No. 09xx-xxx-xxx

Payment Method

1

☒ Credit Card

1. We accept credit card payments with VISA, Mastercard, JCB, and UnionPay cards. Unfortunately, we can't accept payment from American Express, and Diners Club.
2. After submitting your credit card payment, regardless of the prompt that is displayed (successful, failed, etc.), you should always refer to your Order Status under My Tickets in your tixCraft fan account for an accurate confirmation of whether your payment was successful or not.

☐ JKOPay

1. When purchasing tickets on a "computer" webpage and selecting JKOPay at checkout, a "payment QR code" will be displayed on your computer screen. Please open the "JKOPay APP" on your mobile device and select "掃描條碼" to scan the payment QR code.
2. When purchasing tickets on a "mobile" webpage and selecting JKOPay at checkout, you will automatically be redirected to the "JKOPay APP."
3. In the "JKOPay APP," select your payment method. Once selected, the system will automatically display your payment information for confirmation.

☐ GUEST PASS Exchange (Tickets must be used along with the Pass for entry.)

Maximum of 10 tickets. Exchanged tickets must be presented along with the pass for entry.

Promotion Code:

Please Enter Your Code

☐ STUDENT PASS Exchange (Tickets must be used along with the Pass for entry.)

Maximum of 30 tickets. Exchanged tickets must be presented along with the pass for entry.

Promotion Code:

Please Enter Your Code

2

Delivery Method

☐ Mobile Ticket

The system will generate a QR Code mobile ticket for each ticket in your order.

☐ 現場取票 (Venue Collection)

請持QRcode取票。取票時間及地點請參考各節目取票提醒。
Print out the tickets via self-service kiosk, with your QR code.
For more information please see Collection Rules in each event.

Item	Section	Seat Info	Ticket Info	Action
Film Time Cinema	不分區	Row-- No.--	Ticket / Price	<button>Remove</button>
Ticket Qty.				1 ticket(s)
Service Fee (NTD)				0
Total (NTD)				NTD

Do not click “BACK” on your browser
Use “Continue Ordering” instead.

3


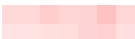
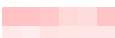
9-A-1: Pay by Credit Card



Credit card service

⌚ The order will expire in **14:51** .

Please fill out the credit card information within this time.

Store Name: 
Order Number: 
Order Amount: 



Card Numbers
Expiration Date

Month

MM/YY

Year

CVC

The last 3 digits on the back of the card



Confirm

9-A-2: Pay by Credit Card



國泰世華銀行
Cathay United Bank



國泰世華銀行 網路交易驗證服務

特約商店：TIXCRAFT

交易金額：TWD [REDACTED]

交易日期：[REDACTED]

信用卡號：****-****-****-[REDACTED]

- ☒ 簡訊傳送驗證碼
- ☐ 電子郵件傳送驗證碼

取得

取消驗證

- 按「取得」後，本行將於1~2分鐘內傳送驗證碼，請於5分鐘內完成認證。
- 若您無法完成驗證或是未收到驗證碼，請與[客服中心](#)聯絡。

9-A-3: Pay by Credit Card, after payment, Order Status shows **Order confirmed**

Home / Events / Taipei Golden Horse Film Festival / Confirmation

✓

✓

✓

✓

✓

Seat SelectionTicket Qty.Order SummaryPaymentConfirmation

Taipei Golden Horse Film Festival

Order No.

Order Status **Order confirmed**

Total Payable (NTD) :

Order Summary

Item	Section	Seat Info	Ticket Info
	不分區		Advance Ticket /
		Ticket Qty.	1 ticket(s)
		Total (NTD)	

View Details

9-B-1: Pay by JKOPay, scan the QR Code to complete the payment




9-B-2: Pay by JKOPay ,choose payment method then confirm the payment


1. Choose Payment method


×

付款資訊

載具條碼


 tixcraft(官網)

 信用卡


 使用街口幣 0

請選擇付款方式


儲值帳戶


 街口帳戶 TWD

銀行帳戶

 台新國際商業銀行帳戶

信用卡

 信用卡

 信用卡

2. Confirm

確認付款資訊

付款日期

轉出帳號

街口帳戶

付款對象

tixcraft(官網)
(拓元股份有限公司)
街口帳戶

訂單金額

TWD :

街口券折抵

-

街口幣折抵

-

支付金額

TWD :

確認付款

取消

9-B-3: Pay by JKOPay , after payment, Order Status shows **Order confirmed**

Home / Events / Taipei Golden Horse Film Festival / Confirmation

✓

Seat Selection

✓

Ticket Qty.

✓

Order Summary

✓

Payment

✓

Confirmation

Taipei Golden Horse Film Festival

Order No.

Order Status **Order confirmed**

Total Payable (NTD) :

Order Summary





Item	Section	Seat Info	Ticket Info
	不分區		Advance Ticket /
Ticket Qty.			1 ticket(s)
Total (NTD)			

View Details

10: View “MY Tickets” to check details

MY TICKETS

My Tickets only displays tickets purchased by this account. To view tickets that were transferred to you, please go to [My Transfers] → [Received].
Ticket transfer allows you to transfer some or all of your tickets from your Ticketmaster account to another.
Not all orders are eligible for ticket transfers. A 'Transfer' button will be displayed when transfer is available.

Order No.	Order Time	Purchase Information	Order Status
		Taipei Golden Horse Film Festival Credit Card Mobile Ticket	Order confirmed Hide Details ^
Item	Section	Seat Info	Ticket Info
	不分區		Advance Ticket /
Ticket Qty.			1 ticket(s)
Total (NTD)			

After payment, order status shows **Order confirmed**.
Wait for the bank to verify payment (about 20 mins), the status will change to “**Ticket collection completed**” or “**Pending ticket collection**”.

You may then have the **QR Code(Mobile Ticket or Venue Collection)**

11-A-1: Mobile Ticket, after verify payment, Order status changes to **Ticket collection completed**. You may then have the e-ticket in “**View Mobile Ticket**”.



台北金馬影展
線上購票

Events

My Tickets

Search by Event







My Account

Home / My Tickets

MY TICKETS

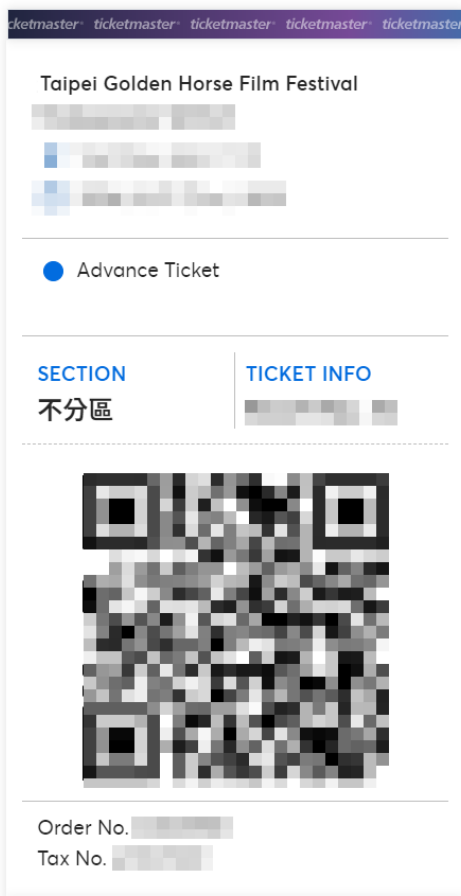
My Tickets only displays tickets purchased by this account. To view tickets that were transferred to you, please go to [My Transfers] → [Received].
Ticket transfer allows you to transfer some or all of your tickets from your Ticketmaster account to another.
Not all orders are eligible for ticket transfers. A 'Transfer' button will be displayed when transfer is available.

Order No.	Order Time	Purchase Information	Order Status
		Taipei Golden Horse Film Festival  JKOPAY  Mobile Ticket View Mobile Ticket Online Refund Application/Progress Inquiry	Ticket collection completed Transfer ↗ Hide Details ^

11-A-2: Present your **Mobile Ticket QR Code** at the entrance.

MOBILE TICKETS

Each mobile ticket can only be used once. Please keep your ticket(s) safe.



1. Each mobile ticket(QR code) is valid for one-time entry only. Keep your Mobile Tickets safe. Don't forward screenshots. It may affect entry.
2. To transfer tickets, **use "Transfer" function in "My Tickets"**.

本娛樂票券經臺北市稅捐稽徵處113年6月26日北市稽松山乙字第1134703445號核准使用並已向演出之市縣稅捐稽徵機關申請報繳娛樂稅內含代徵娛樂稅

Each mobile ticket can only be used once. Please keep your ticket(s) safe.

11-B-1: Venue collection, view

“My Tickets” to check the pick-up information Order Status shows **Pending ticket collection**



Home / My Tickets

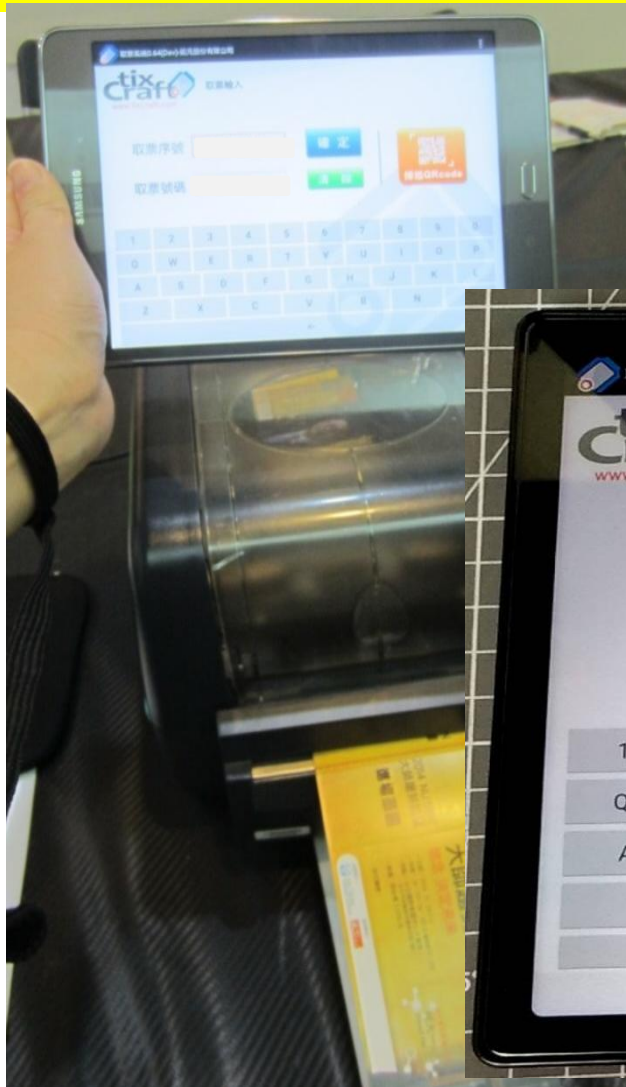
MY TICKETS

My Tickets only displays tickets purchased by this account. To view tickets that were transferred to you, please go to [My Transfers] → [Received].
Ticket transfer allows you to transfer some or all of your tickets from your Ticketmaster account to another.
Not all orders are eligible for ticket transfers. A 'Transfer' button will be displayed when transfer is available.

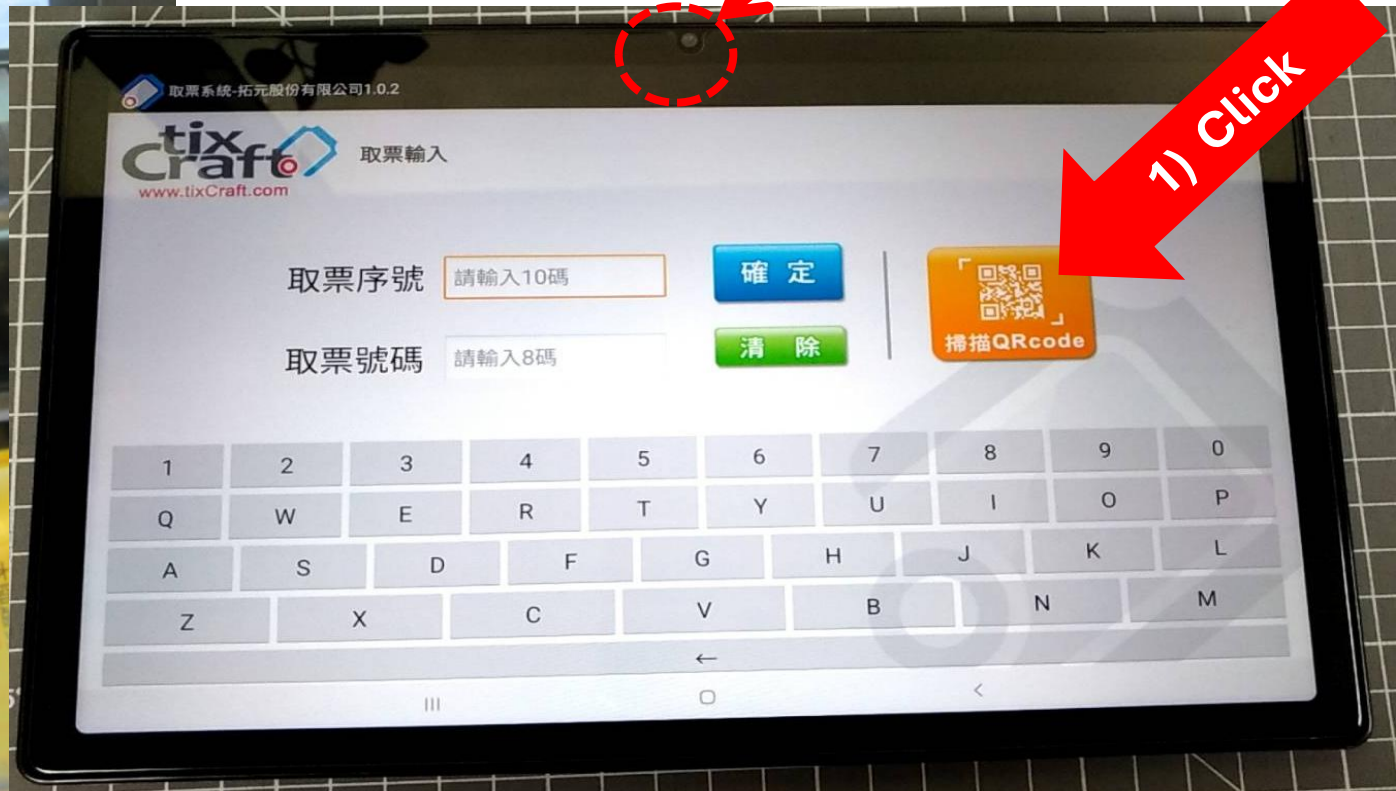
Order No.	Order Time	Purchase Information	Order Status
		Taipei Golden Horse Film Festival Credit Card Venue Collection	
		Collection S/N [REDACTED] Collection No. [REDACTED] or scan the QR Code below 	Pending ticket collection View Details
		Online Refund Application/Progress Inquiry	

1. After payment, the status shows **Order confirmed**. Wait for the bank to verify payment (about 20 mins), the status will change to **“Ticket collection pending”**.
2. You may then have the QR Code to print tickets at the **TICKET PICK-UP LOCATION**.
3. All tickets in the same order will be printed at once; partial pickup is not available.

11-B-2: Print out ticket with QR Code (Venue Collection) at the **TICKET PICK-UP LOCATION**



2) Scan the QR Code



11-B-3: Print out tickets with **Collection S/N & Collection No.** at the **TICKET PICK-UP LOCATION**



Transfer 1: Use “My Tickets” > “Transfer” to transfer your tickets to others



台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account

Home / My Tickets


MY TICKETS

1. Please register as a Golden Horse member at the festival's official website before receives the tickets.
2. Tickets can only be transfer once. **For a refund, return transferred tickets to the original purchaser within the refund deadline.** The refund will be credited to the original credit card or JKOpay account used for the purchase.


My Tickets only displays tickets purchased by this account. To view tickets that were transferred to you, please go to [My Transfers] → [Received].
Ticket transfer allows you to transfer some or all of your tickets from your Ticketmaster account to another.
Not all orders are eligible for ticket transfers. A 'Transfer' button will be displayed when transfer is available.

Order No.	Order Time	Purchase Information	Order Status
		Taipei Golden Horse Film Festival JKOPAY Mobile Ticket View Mobile Ticket Online Refund Application/Progress Inquiry	Ticket collection completed Transfer ↗ Hide Details ^

Transfer 2: Select the tickets you want to transfer, then click “Submit”

 EN


Q&A | Golden Horse [金馬]


 台北金馬影展
線上購票

Events

My Tickets

Search by Event





 My Account

Home / My Transfers / Transfer Tickets

TICKET TRANSFER

Select Tickets to Transfer

<input checked="" type="checkbox"/>	Taipei Golden Horse Film Festival 	Seat Info 不分區 	Ticket Type Advance Ticket
-------------------------------------	---	--	---

Back

✓ Submit

Transfer 3: Send “Order No. / Transfer Code” or “Transfer Link” to the receiver



台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account

Home / My Transfers / Transfer Details

TRANSFER DETAILS

Item	Seat Info	Ticket Type
Taipei Golden Horse Film Festival [blurred] [blurred]	不分區 [blurred]	Advance Ticket

Order No.: [blurred] / Transfer Code: [blurred]



- Please send the unique [order number and transfer code] or copy the unique [transfer link] to your friend so that they can accept the ticket(s) on their account.
- After transferring your ticket(s) you cannot apply for an online refund. Before applying for an online refund, cancel your transfer or have your friend transfer the ticket(s) back to you.
- Once accepted, the ticket(s) will no longer be active in your account.

Transfer Link

Cancel Transfer

Transfer History

Transfer 4: After transferred, the tickets will no longer be active in your account.

MY TICKETS


My Tickets only displays tickets purchased by this account. To view tickets that were transferred to you, please go to [My Transfers] → [Received]. Ticket transfer allows you to transfer some or all of your tickets from your Ticketmaster account to another. Not all orders are eligible for ticket transfers. A 'Transfer' button will be displayed when transfer is available.

Order No.	Order Time	Purchase Information	Order Status
		Taipei Golden Horse Film Festival JKOPAY Mobile Ticket <div>All the tickets for this order have either been transferred or refunded.</div>	Ticket collection completed <div>Hide Details ^</div>
Item	Section	Seat Info	Ticket Info
	不分區		Advance Ticket /
Ticket Qty.			1 ticket(s)
Total (NTD)			

Transfer 5: Check transferred tickets' status at “My Account”→“My Transfers”→“Transfer History”

EN

Q&A | Golden Horse [金馬]

 台北金馬影展
線上購票

Events

My Tickets

Search by Event

1. @ My Account

Home / My Transfers / Transfer History

TRANSFER HISTORY

3. Transfer History

Received

Receive Transfer

My Profile

My Tickets

2. My Transfers

Sign Out

Order No.	Transfer Code	Status	Ticket Details
		Transferred	<div>View Details</div>



Ticket Receive 1: Sign in “My Account” → “My Transfers”

The screenshot shows the Taipei Golden Horse Film Festival website. At the top, there is a navigation bar with the festival logo, 'Events', 'My Tickets', a search bar, and a 'My Account' link highlighted with a red box. Below the navigation bar, there is a breadcrumb trail 'Home / Events' and a filter bar with 'All', 'What's On', and 'New Onsales'. A dropdown menu for the user account is open, showing options: 'My Profile', 'My Tickets', 'My Transfers' (highlighted with a red box), and 'Sign Out'. Below the menu, there are three event cards: 'Judicial Film Festival X TGHFF (Taichung, Kaohsiung)', 'TGHFF (GUEST & INDUSTRY & PRESS)', and 'Taipei Golden Horse Film Festival'. Each card has a poster image and event details.

1. Please register as a Golden Horse member at the festival's official website before receives the tickets.
2. Ticket transfers are ineligible for online refunds. **To qualify for an online refund, either cancel the transfer or have the recipient transfer the tickets back to the original purchaser within the refund deadline.** Refunds are processed minus a handling fee and credited to the original credit card or JKOpay account used for the purchase.

Ticket Receive 2:

“My Transfers” → “Receive Transfer”
enter Order No. / Transfer Code and
Verification Code then submit

Received

Transfer History

Receive Transfer

Please enter your unique transfer info:

Order No. :

Transfer Code:

Verification Code:



✓ Submit

Ticket Receive 3: confirm the tickets then click “Accept Ticket Transfer”



台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account

Home / Ticket Transfer Confirmation

RECEIVE TRANSFER CONFIRMATION

Please confirm that the following tickets are correct before accepting them.

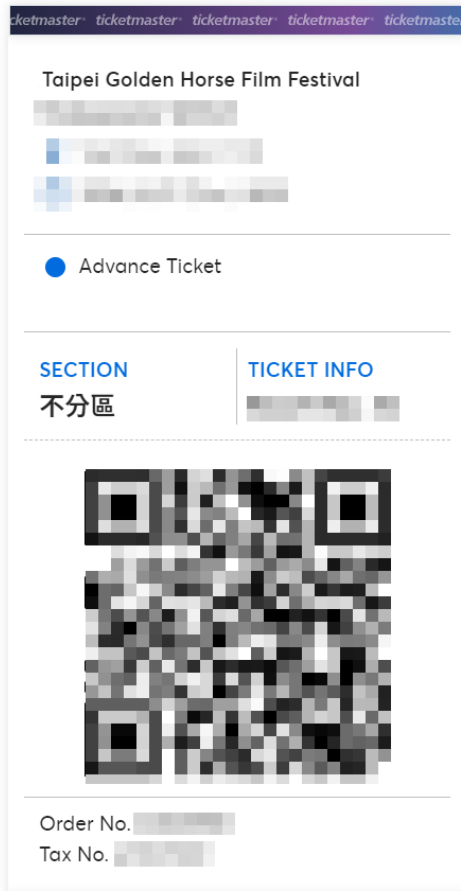
Item	Seat Info	Ticket Type
Taipei Golden Horse Film Festival 	不分區 	Advance Ticket

✓ Accept Ticket Transfer

Ticket Receive 4: After received, you will have the **Mobile Tickets (QR code)**

MOBILE TICKETS

Each mobile ticket can only be used once. Please keep your ticket(s) safe.



本娛樂票券經臺北市稅捐稽徵處113年6月26日北市稽松山乙字第1134703445號核准使用並已向演出之市縣稅捐稽徵機關申請報繳娛樂稅內含代徵娛樂稅

Each mobile ticket can only be used once. Please keep your ticket(s) safe.

Ticket Receive 5: “View Mobile Ticket” at “My Account”→“My Transfers”→“Received”



台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account

Home / My Transfers

MY TRANSFERS

Received

Transfer History

Receive Transfer

Received only displays transferred tickets. To view tickets that were purchased by this account, please go to [My Tickets].

Transfer ID	Order No.	Ticket Details	Order Status
		Taipei Golden Horse Film Festival Mobile Ticket View Mobile Ticket	Ticket collection completed Return Transfer View Details

1. After transferred, tickets cannot apply for an online refund.
Before applying for an online refund, cancel your transfer or transfer the tickets back to the original purchaser within the refund deadline.
2. The refund, after deducting the handling fee, will be credited back to the original credit card or JKOpay account used for the purchase.

Return Transfer 1: “My Account” → “My Transfers” → “Received” → “Return Transfer”



Events

My Tickets

Search by Event

Q

My Account

Home / My Transfers

MY TRANSFERS

- Received
- Transfer History
- Receive Transfer


Received only displays transferred tickets. To view tickets that were purchased by this account, please go to [My Tickets].

Transfer ID	Order No.	Ticket Details	Order Status
		<div>Taipei Golden Horse Film Festival</div> <div> Mobile Ticket</div> <div>View Mobile Ticket</div>	<div>Ticket collection completed</div> <div>Return Transfer ↗</div> <div>View Details ▾</div>

Return Transfer 2: Select the tickets you want to transfer back, then click “Submit”

EN

Q&A | Golden Horse [金馬]

 台北金馬影展
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Events

My Tickets

Search by Event



Q

@ My Account

Home / My Transfers / Transfer Tickets

TICKET TRANSFER

Select Tickets to Transfer

<div><input checked="" type="checkbox"/></div>	<div>Taipei Golden Horse Film Festival</div> <div></div>	<div>Seat Info</div> <div>不分區</div> <div></div>	<div>Ticket Type</div> <div>Advance Ticket</div>
--	--	---	--

Back

✓ Submit

Return Transfer 3: Send Order No./Transfer Code or Transfer Link to the original purchaser



Events

My Tickets

Search by Event



My Account

Home / My Transfers / Transfer Details

TRANSFER DETAILS

Item	Seat Info	Ticket Type
Taipei Golden Horse Film Festival [Redacted] [Redacted]	不分區 [Redacted]	Advance Ticket

Order No.: [Redacted] / Transfer Code: [Redacted]




- Please send the unique [order number and transfer code] or copy the unique [transfer link] to your friend so that they can accept the ticket(s) on their account.
- After transferring your ticket(s) you cannot apply for an online refund. Before applying for an online refund, cancel your transfer or have your friend transfer the ticket(s) back to you.
- Once accepted, the ticket(s) will no longer be active in your account.

Transfer Link


Cancel Transfer

Transfer History

Return Transfer 4: Check transferred tickets' status at “My Account” → “My Transfers” → “Transfer History”

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 台北金馬影展
線上購票

Events

My Tickets

Search by Event



My Account


Home / My Transfers / Transfer History

TRANSFER HISTORY

Received

Transfer History

Receive Transfer





My Profile

My Tickets

My Transfers

Sign Out

Order No.	Transfer Code	Status	Ticket Details
		Transferred	<div>View Details</div>

Transferred tickets will no longer be accessible in your account.